Where a joint health overview and scrutiny committee makes a report or recommendation to a responsible person (a relevant NHS body or a relevant health service provider[this can include the County Council]), the Health and Social Care Act 2012 and the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 provide that the committee may require a response from the responsible person to whom it has made the report or recommendation and that person must respond in writing within 28 days of the request. This may be extended at the wish of the Committee.

This template provides a structure which respondents are encouraged to use. However, respondents are welcome to depart from the suggested structure provided the same information is included in a response. The usual way to publish a response is to include it in the agenda of a meeting of the body to which the report or recommendations were addressed.

### **Issue: Integrated Improvement Programme**

#### **Lead Cabinet Member(s) or Responsible Person:**

The Integrated Improvement Programme is a system programme to improve urgent and community care services. The programme partners include the BOB ICB, Oxfordshire County Council, Oxford Health NHS FHT, OUH NHS FT, local authorities and other health system partners.

The response below is provided on behalf of Oxford Health NHS Foundation Trust by Dr Ben Riley, Executive Director for Primary, Community and Dental Care at OHFT, following a progress update discussed at Oxfordshire JHOSC in July 2022.

Deadline for response: 09 September 2022

#### **Response to report:**

The response below addresses the recommendations and requests for information from Oxfordshire JHOSC on both the resources and the governance approaches that will be adopted to deliver the Integrated Improvement Programme.

The Integrated Improvement Programme is a large-scale transformation programme that spans community health services and urgent care pathways across Oxfordshire. An overview of the programme structure and content is included in the report provided to the July 2022 JHOSC meeting (p19-22 of the Public Pack).

As the lead NHS Community Provider in Oxfordshire, Oxford Health NHS Foundation Trust Oxford Health NHS FT is committed to supporting this programme of work and has committed significant resources to deliver the elements within the scope of its responsibility (as described below). It is important to note, however, that the Trust is a service provider and not a funding body and responsibility for the governance of NHS commissioning decisions relating to the programme ultimately rests with the BOB Integrated Care Board.

#### Governance

The Integrated Improvement Programme sits within the new Place-based ICB structures put in place with the implementation of the Integrated Care System on 1<sup>st</sup> Just 2022. It is overseen by a new Oxfordshire Integrated Leadership Board (OILB), formed by the Oxfordshire health and care partners.

Membership for this new Oxfordshire-wide Board consists of two types of attendees:

- Members with decision making authority and accountability from their organisations
- Expert Advisers to enable the Board to take informed decisions promptly

The Board will be supported by a new programme governance structure that feeds into the Board to ensure high quality, validated proposals are brought to OILB for review, challenge, approval and escalation as appropriate. This support structure will be resourced and managed by the ICB to ensure a consistent approach across partners, under the Oxfordshire Place Based Director.

The new Board's scope is broader than that of the predecessor AEDB (Accident & Emergency Delivery Board); while it will carry out the statutory AEDB functions, it will also encompass the spectrum of the new Integrated Improvement Programme, bringing together preventative, urgent and community care across Oxfordshire. This new approach will ensure a broad range of stakeholders have the forum and opportunity to input at the right stage of the process, improving transparency, engagement and inclusion.

The first meeting of the new OlLB took place on Thursday 18th August, 0930-1130 and was chaired by the Oxfordshire SRO for urgent care Sam Foster, Chief Nursing Officer at Oxford University Hospitals NHS Foundation Trust. The meetings are scheduled to happen monthly. The following details for the Board were discussed and are being finalised:

- The Terms of Reference
- Scope
- Wider governance
- Meeting sequencing

The OILB will report to the Place Partnership Board, the TOR and membership of which are being finalised by James Kent, the CEO of the BOB ICB, in partnership with the other partner organisation CEOs. This, in turn, will report to the BOB Integrated Care Board.

#### Resources

Resources for the Integrated Improvement Programme (IIP) will be provided collectively by the system partners and organised/deployed through a programme management team.

Oxford Health understands that the BOB ICB Oxfordshire Place team has picked up the responsibility for resourcing and hosting an ICB-hosted place-based Programme Management Office (PMO) to coordinate and support the work. This will hold responsibility for supporting delivery of programmes and projects as well as organising and delivering the county-wide engagement, communications and other processes required to meet NHSEI assurance and formal public consultation requirements. We understand that staffing and resourcing plans for this PMO are being developed by the ICB team and will be shared with the system partners in due course.

Linked to this, in its role as the main NHS community services provider in Oxfordshire, Oxford Health NHS FT's Executive Board has committed to funding the establishment of a new Community Services Transformation Office, hosted within its Primary, Community and Dental Care Directorate. This will support the operational, clinical and resource transformation required across its community-based services that fall within the scope of the IIP. This includes a range of services within the First Contact Care, Intensive Community Care, Planned & Preventive Care and Community Hospital Rehabilitation/Patient Flow areas of work. Led by a Transformation Director, this team will include administrative, strategic, project and programme management experts and communications and data professionals, drawing as required on the full breadth of the Trust's corporate services. Staffing will consist of a mix of existing colleagues and a number of new, dedicated roles specifically designed and recruited to drive forward innovation and transformation. The team will work closely with the ICB-hosted Place PMO and system partners to ensure the development and delivery of integrated solutions and will additionally take responsibility for the Trust's role in the provider collaborative recently formed with Oxford University Hospitals NHS FT.

We hope this response is helpful and informative.

Response to recommendation:

Recommendation	Accepted, rejected or partially accepted	Proposed action (if different to that recommended) and indicative timescale (unless rejected)
That funding to progress the establishment of the Integrated Improvement Programme's (IIP) Programme Management Office (PMO) is considered and, if approved, released at the very earliest opportunity.	Partially Accepted	Oxford Health NHS FT has provided information as above and has committed resources to support transformation activities linked to the services it provides, however some of this action lies outside of the remit of the Trust.
That Oxford Health NHS Foundation Trust provides information relating to the governance of the IIP to the HOSC.	Partially Accepted	Oxford Health NHS FT has provided information as above, however some of this action lies outside of the remit of the Trust.